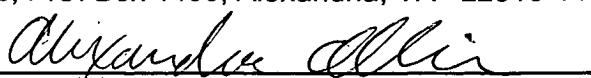


I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on October 6, 2008.

  
Alexandra Allison

PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant : Daniel F. Williams, et al.  
Application No. : 09/820,292  
Filed : March 27, 2001  
Title : APPARATUS, SYSTEMS AND METHODS FOR ONLINE,  
MULTI-PARCEL, MULTI-CARRIER, MULTI-SERVICE  
PARCEL RETURNS SHIPPING MANAGEMENT  
Grp./Div. : 3629  
Examiner : Plucinski, Jamisue A.  
Docket No. : PSTM0042/MRK

**AMENDMENT AND RESPONSE**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

140 S. Lake Ave., Suite 312  
Pasadena, CA 91101-4710  
October 6, 2008

Commissioner:

This Amendment and Response is filed in reply to the Office Action, dated May 29, 2008, regarding the above-identified application. The Office Action set a three-month period for reply, namely, August 29, 2008. A Petition for an Extension of Time for one month and the appropriate fee are filed concurrently herewith, to extend the time in which to respond until September 29, 2008. It is respectfully submitted that this Amendment and Response is timely filed because it is filed before the expiration of September 29, 2008. Reconsideration of the application in view of the Amendments and the Response and Remarks below is respectfully requested.

**Amendments to the Claims** are reflected in the **Listing of Claims** that begins on page 2 of this paper.

**Response and Remarks** begin on page 13 of this paper.